



A Summer Luau at the Westin

By Dave Andersen

The Boeing Aerospace Leadership Chapter took us back to the



BALC members and friends enjoy a flavorful dinner

tropics with the annual Polynesian luau on August 19. Members and friends arrived dressed in Polynesian attire and received a colorful welcome lei from members of the performing group.

It was a beautiful warm, sunny day around the poolside at the Westin South Coast Plaza,



For the lovers at the Luau, one of the dancers performed the Hawaiian wedding song

where round tables adorned with centerpieces of sand, shells and a lantern provided an authentic Polynesian Islands setting. The Invocation was provided by Debora Compean-Zrinski, followed by Mike Patricelli, BALC's President, welcoming everyone to the Polynesian event.

The evening started with socializing and networking. An excellent dinner of spinach salad and macadamia nut chicken breast was



Hawaiian dancers giving a colorful performance

then served with not one, but two luscious dessert items of mango sorbet and coconut gelato. Throughout dinner, a Polynesian band provided live background music, which kept everyone in anticipation of the upcoming dancers' performance.

After a brief announcement by Elaine Fafilek regarding nominations for the 2005 BALC Board, the Polynesian dancers started to perform. Dressed in very colorful

The fire dancer heated up things with a spectacular show using his artistry with fire



tropical attire, the dancers put on a remarkable show, which included audience volunteers participating in learning the hula and other Polynesian dances. The fire dancer did an especially good job — heating up things as he danced very close to the pool while the evening cooled down.

The entertainment was provided by Pualani's Polynesian Paradise.



Female volunteers learn how to dance the Hooki-Lau

The summer luau has always been one of the favorite dinner meetings, where members and their friends can get away from the work environment, relax, and enjoy an authentic tropical luau.

Boeing Aerospace Leadership Chapter

Board of Directors

President	
Mike Patricelli	714/372-2620
Vice President, Professional Development	
DeVries, Bob	714/896-1334
Vice President, Operations	
Morano, Joe	714/896-6248
Vice President, Programs	
Getz, Al	714/896-3797
Vice President, Communications	
Andersen, Dave	714/896-4250
Vice President, Finance	
Wass, Adam	714/373-5779
Vice President, Education/Community Services	
Mungaray, Marie	562/797-1249
Vice President, Member Services	
Phillips, Marti	714/896-1584
Vice President, Special Events	
Blando, Judy	562/593-7192
Vice President, Alumni/Retirees	
Kosalka, Mary	714/896-3355
Past President	
Fafilek, Elaine	714/896-3665
Executive Advisor	
Neifert, Kevin	714/896-4691

New Horizons

Editor	
Virginia Maher	(714) 372-5349
Webmaster	
Jason Monroy	(714) 896-3077

Comments and articles may be addressed to:

Dave Andersen
5301 Bolsa Avenue
MC: H010-B003
Huntington Beach, CA 92647-2099
Phone (714) 896-4250
Fax (714) 896-5415
E-mail: david.p.andersen@boeing.com

Articles contained herein may be reprinted in whole or in part in NMA chapter publications.

The definition of innovation is BALC

The internet, an innovation in itself, has numerous definitions for the word innovation. The most common definition is "The act of introducing something new." Something new can be just as it states, something completely new that has never existed previously. It can also be an improvement of an existing process that creates additional value.

The Boeing Aerospace Leadership Chapter (BALC) has won the Southern California Area Council of the National Management Association (NMA) Chapter Innovation award the last two years in a row.

In 2003 the BALC won the award for our effective communications, which significantly improved chapter operations and member outreach. The website uplink and chapter involvement approaches developed by the BALC were used as a model for the development of an NMA-wide Operation Outreach website service, which significantly increased NMA support of individual chap-



Mike Patricelli

ter/member needs.

In 2004 the BALC won the award for its partnership with Cerritos College. This partnership allowed the NMA Supervisory and Management Skills (SMS) courses to be accredited through the college, another first for the NMA. This not only allows Boeing employees to be reimbursed through the Boeing Learning Together Program (LTP), it allows students to receive credits from the NMA and to receive credits from the college.

Before innovation can happen someone has to take action. The BALC has many members who are willing to jump in, form a team, determine the goal, and initiate action to make the goal a reality. Members like Bob DeVries, Jerry Blackburn, and Pete Kurzhals who made the partnership with Cerritos College a real-

continued to page 4

To the Members of the Boeing Aerospace Leadership Chapter



Dear BALC NMA,
On behalf of my family and myself, I would like to thank you for the honor you gave me by deeming me worthy of your scholarship award. Thank you.

Sincerely,

Britta Pitti

From Your National Director's Desk...

It is now three years since the Huntington Beach Management Association voted to join the NMA and to merge with the Boeing Beach Cities Chapter to form the Boeing Aerospace Leadership Chapter, the largest Boeing chapter in the NMA.

We, together, have come a long way in that time, and have made Boeing a major player in the NMA national arena—thanks to help from many of you.

Specifically, we have launched and led a number of national NMA initiatives which have transformed the NMA landscape, and made it more meaningful to us and all NMA members.

These initiatives include the conception and deployment of the NMA Outreach Webservice (or NOW) which has significantly improved communications between chapters and members nationwide. Led by Victor Koman of BALC, this development now helps thousands of NMA members to find out more about NMA chapter and council activities and to obtain information on NMA briefings, leadership tips and services. A recent addition, the NOW Career Corner, provides links to employment links (including Boeing) across the USA which NMA members can access to find job opportunities. If you have not checked out NOW yet, click on the NOW link on the NMA website (<http://www.nma1.org>) and enter your chapter number (701) and last name to get your personal password.

Another BALC initiative, led

by Bob DeVries, has been the implementation of accredited Supervisory Management Skills (SMS) courses under an NMA teaming arrangement with Cerritos College. These courses are fully reimbursable under Boeing's Learning Together Program, and offers an excellent opportunity to hone your leadership skills. Over the past year, some 28 Boeing employees have taken advantage of these new programs, and 8 have completed the entire SMS series and received resultant certificates from both the NMA and Cerritos College.

A third pilot initiative involving BALC and the Boeing Anaheim and Palmdale chapters has pioneered a new NMA/Dale Carnegie course on "The People's Side of Process Improvement" which enables participants to better tackle CMMI, EI, ISO, LEAN, Malcolm Baldrige and other process improvements. Over 40 Boeing employees recently completed this pilot course, which will be deployed nationwide in the coming year.

The NMA has also become more actively and directly involved in helping Boeing. At the request of Rick Stephens, Shared Services Group President, the NMA and BALC recently completed a three-month assessment of Boeing's Pre-Management Assessment Process (or PMAP) which showed that significant savings (up to \$4.3M annually) could be obtained through upfront candidate training and mentoring, streamlined PMAP operations and



Pete Kurzhals

replacement of PMAP retest requirements with leadership training to maintain PMAP currency. In addition, improved tracking and use of the PMAP graduate pool could provide Boeing with a key leadership resource for future company needs.

While resulting PMAP changes and the final form of PMAP are still under consideration, it is clear that the NMA and its Boeing chapters can do much to make this process more affordable and valuable for Boeing.

We are also actively pursuing other leadership opportunities such as the production of online versions of the SMS courses and other NMA leadership training, as well as ways to involve our retired members in challenging new initiatives such as mentoring NMA members.

So stay tuned and think BLUE (Build Leadership, Unity and Enthusiasm), as Boeing and the NMA move forward together.

It has been my privilege to serve as your President, NMA National Director and NMA Pacific South Area Chairman in these last three years, and I look forward to many more exciting developments in the coming years.

The definition of innovation is BALC

continued from page 2

ity. Look for the flyers and emails with information regarding these classes, which will be offered in October, November and December. We're looking at expanding the availability of the courses at Cerritos College and the possibility of offering the SMS courses on-line which would make them available to everyone across the United States.

The NMA has followed the lead of the BALC and developed some partnerships which improve the already outstanding benefits it offers to their members. One recent partnership is with the Dale Carnegie Corporation. BALC members attended the pilot program which recently concluded and was well received by all. The course is entitled "The People Side of Process Improvement," and is designed to provide tools you can implement immediately to survive and thrive in a process improvement-driven environment. You will be hearing more about the upcoming offerings of this course.

The BALC has continued to take action to improve our chapter through innovation. Last year we introduced electronic voting for the 2004 BOD. This year we

introduced an enhanced version of the electronic election process. The election was just recently completed and the BALC is already looking at improvements for 2005. An example of how change gives birth to change. One idea leading to another is the basis for many innovations.

Another innovation that the BALC has initiated is an on-line RSVP system. It started with the idea of one member, the action of another to start a team, and the team initiating the development of this system. It will require many volunteer members to develop the

process and complete the system. We have targeted January for a limited test of the system and a mid 2005 date for full implementation. Stay tuned for more information on this exciting innovation.

The BALC thrives to constantly improve itself and the NMA through innovation and change. Innovation happens because of a vision and resultant actions, but people such as you are the key to innovation which improves the lives of some very important folks . . . our BALC members.

Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

Special Events *current as of 10/04*

*Mark your
calendars!*

BALC Event	Location	Date	Time	Section	Member/Non-Member Price	Reservation Deadline	Contact
2004 Gymnastics Champions	Arrowhead Pond	10/23/04	7:30 PM	433	\$35/ 38	10/15/04	Judy Blando 562-593-7192
Disney on Ice - Monsters, Inc	Arrowhead Pond	12/30/04	Noon	TBD	\$21/23	12/10/2004	Lauren Pritchard 714-896-2899
2005 New Year's day Rose Parade	Pasadena	01/01/05	01/00/00	1/4 way thru parade route	\$75/\$78 bus passes \$25	12/19/04	Kelly Merryman 714-896-5917

A Big Welcome to Our New BALC Members

July:

Burts, Ezunial
De La Teja Torres, Diana
Giovenco, Cheryl
Hoecker, Ross
Hoecker, Candace

August:

Butski, Mark
Cavette, Cameron
Gamarra, Igor
Rendon, Hector
Leone, Anthony
Woolfolk, Lamar

Golden Corner

Welcome to Our New Retiree BALC Members

1. Kelly C. Barbera
2. John Wokurka
3. Dennis M. Galvin
4. Harold W. Sowers
5. Clif Vineyard
6. Ann Tack

Spotlight Member

A Senior Principal Engineer and Associate Technical Fellow Kanu Vyas, has been working for McDonnell Douglas/Boeing for 17 years. Kanu has been a member of the Boeing Aerospace Leadership Chapter for 3 years. He likes networking and the friendships he has developed with BALC members.

Has been involved with the annual Summer Science Camp for 8 years and likes to work with friends from BALC.

He also is involved with the scholarship activities and other Professional Development seminars and training sessions.

Kanu and his whole family



Kanu Vyas

are involved with the Educator Enrichment Day and Summer Science Camp which is under the office of Explore Engineering.

Kanu likes reading and traveling.



A Summer Luau at the Westin



More photos available on the BALC home page at
<http://hb.web.boeing.com/empservices/clubs/balc>

Supervisory Management Skills (SMS) Given Cerritos College

The National Management Association (NMA) and Cerritos College has partnered to offer NMA professional development courses to Boeing employees through Boeing's Learning Together Program. This partnership allows employees to receive both college credit and NMA credit. The NMA is a professional leadership development association headquartered in Dayton, Ohio. The NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. One of these professional development courses offered by the NMA is called Supervisory Management Skills (SMS). Cerritos College is a two-year college recognized as the most technologically advanced community college in California for teaching and learning. Cerritos College uses the NMA

SMS curriculum to teach leadership principles to Boeing employees. During the 2003/2004 period the first graduates of the SMS classes have received their NMA certificates. Congratulations to the following students completing all requirements of SMS leadership principles:

Nance AuDuong

John Colthar

Debora Compean-Zrinski

Al Getz

Dwayne Henry

Mike Semanie

Ken Thacker

These SMS classes will continue to be held on Boeing prop-

erty, with the next series scheduled to begin on October 4, 2004 at Huntington Beach and on October 5, 2004 at Long Beach. These classes are held two times per week and continue for a total of nine weeks. Cerritos College awards college credits and a certificate upon completion. The NMA awards students with a certificate upon completion of each class and a large certificate of completion upon completing all ten of the series of SMS classes. Please contact Bob DeVries at (714) 896-1334 or JoYvonne Bragg at (714) 372-4129 for more information.

*Please visit our Balc web site
internal*

<http://hb.web.boeing.com/empservices/clubs/balc/>

external

<http://www.boeing.com/nosearch/balc/>

Code of Ethics

- I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.
- I will assume that all individuals want to do their best.
- I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.
- I will be guided in all my activities by truth, accuracy, fair dealing and good taste.
- I will keep informed on the latest developments in techniques, equipment, and processes.
- I will recommend or initiate methods to increase productivity and efficiency.
- I will support efforts to strengthen the management profession through training and education.
- I will help my associates reach personal and professional fulfillment.
- I will earn and carefully guard my reputation for good moral character and good citizenship.
- I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.
- I will recognize that leadership is a call to service.

BALC SUPPORTS SUMMER SCIENCE CAMP

by Marie Mungaray

When it would have been easier to relax on a hot summer day after a full week of endless deadlines, pending projects and million dollar decisions at Boeing, Boeing Aerospace Leadership Chapter (BALC) members instead, reported for duty at the 13th annual Boeing Summer Science Camp.

The inclination of any employee is to retreat as far as possible from the office after the end of the day, but not the BALC and its members, who not only serve the Boeing community, but their



Judy Tejwani guides students as they assume corporate roles in the best Airplane Company.

involvement extends to many worthwhile projects promoting educational opportunities and college scholarships for area students. Another important endeavor of the BALC involvement is in the Boeing Summer Science Camp. BALC president Mike Patricelli has been a long time volunteer and advocate for the SSC student essay contest. BALC has provided the best essay contest winners a cash prize each year. Mike states “the BALC is committed to the future of our local students. Every year our members donate hundreds of hours to support SSC and the BALC will continue their partnership with this worthwhile pro-

gram.”

Many of BALC members serve as instructors, assistants, and volunteers during the 6-day hands on science immersion of K-10 students. Over three weekends students receive detailed instruction in various branches of math and science ranging from Biology, Chemistry, Physics, Aerospace, and even the development of Mars colonies.

The seasoned veteran team of BALC members Robert Friend, Shreekant Agrawal and Kanu Vyas headed the FUNDamentals of Flight class. In this workshop aerodynamics and the forces on bodies in flight are emphasized. The students create gliders and miniature dirigibles, allowing a comparison between different types of flight. The students study wing shape by testing different airfoils in a miniature wind tunnel.

Former student and SSC intern, Jason Monroy, now represents the BALC. He leads the Forensics workshop as an instructor. In this class students learn about crime scene investigation via fingerprinting, evidence collection,



Eric Eichinger demonstrates principles of Chemistry

hair analysis, DNA and blood testing, as well as footprint analysis. The class uses the combined skills to perform a final crime scene investigation. “Students are able to gain valuable scientific evaluation techniques that they can apply throughout their lives not only in Forensics, but other fields of science and technology as well.”

BALC members Robert Carter and Judy Tejwani led true blue with their usual workshops. Judy has been dedicated to the camp for all thirteen years that the camp has been around; she helps students learn about vehicle design and construction in the Tech



Marie Mungaray and Rick Stephens visit Justin Weiler’s workshop.

Center 2025 workshop. Robert takes his students to the stars and beyond with his focus on all levels of astronomy.

BALC does not to sit back and simply be a service organization. the BALC has sought ways to change the future by planting a “seed” in the next generation of technological workforce. The investment in the youth of today will only enrich our global advancement for tomorrow and BALC is leading the way.



National Management Association
Boeing Aerospace Leadership Chapter
PO Box 2666
Seal Beach, CA 90740-1666